

Visitor's regulations of the festival

1. Paid admission fees are non-refundable, and tickets cannot be exchanged at the event.
2. Tickets falsification is not allowed and is punishable by law.
3. Upon entering the venue, visitors will receive a wristband, which allows them to re-enter the venue after leaving. Without a valid wristband, entry into the Trojhalí venue is not possible. If a person is found in the venue without a valid wristband, the organizer has the right to remove him/her. Visitors are required to wear the wristband throughout the festival.
4. Individuals under the age of 14 can enter the festival for free, but only when accompanied by an adult.
5. Within the festival, three different colored wristbands will be used to differentiate between visitors under 14 years old (who have free entry), visitors between 14 and 18 years old, and visitors over 18 years old. The organizer reserves the right to check the age of visitors, who are required to provide valid identification.
6. Payment at the festival can be made in cash or by card. However, this does not apply to admission fees, which can only be paid in cash on-site.
7. The organizer is not responsible for any damages to visitors' personal belongings, nor for their health condition.
8. No drinks, food, plastic bottles, glass bottles, glass containers, seats, chairs (including folding chairs), mats, cans, weapons, knives, scissors, flagpoles, umbrellas (which can be left in the cloakroom), or any other items that may be deemed dangerous by the organizer are allowed into the Trojhalí venue. It is also prohibited to bring any intoxicating substances into the venue. The organizer reserves the right to conduct personal security checks.
9. Smoking is prohibited in all indoor areas of the festival. Smoking is only allowed in designated areas.
10. Recording audio and video during concerts is prohibited. Professional cameras cannot be brought into the venue without prior accreditation from the organizer.
11. Except for accredited photographers and journalists, professional cameras and lenses are not allowed inside the venue.
12. The organizer and artists have the right to record concerts, including footage of the audience. Visitors recorded in any such documentation may be published without prior notice or financial compensation.
13. Placing any advertising or promotional items within the festival venue without the knowledge of the organizer is prohibited.
14. Visitors are not allowed to throw cups or any other objects onto the stage. In the event of such a violation, the organizer has the right to remove the person from the venue without the possibility of re-entry.
15. Visitors are strictly prohibited from entering the stage or backstage areas.
16. Beer is served in returnable, deposit cups, which can be exchanged for a new one when purchasing another beer. Other beverages are sold in disposable cups. Taking cups outside the festival venue is prohibited.
17. Bringing dogs or other animals into the venue is prohibited.
18. The organizer reserves the right to change the program, modify conditions to ensure the smooth running of the festival, and provide instructions to festival participants to maintain safety.

19. The organizer may order the evacuation of the venue if there is a suspicion of endangering the health of participants or property, without any subsequent compensation for damages.
20. Visitors are required to comply with the instructions of the organizer and security staff.
21. In the event of any violation of the regulations in this festival's organizational rules, the organizer has the right to remove such visitors from the venue without the possibility of re-entry and without any financial compensation.